# Sales Catalog



#### **KEY FEATURES**

- Create an n-tiered hierarchy of product groups
- Use the same product groups in many different types of business rules
- Define pricing information for your products
- Easily create promotions to increase your sales
- Leverage keyword search, product comparison and narrow-by filters

#### **KEY BENEFITS**

- Minimize the effort needed to define and maintain product hierarchies
- Write and maintain fewer rules by referencing a product group instead of many individual products
- Quickly and easily find products or product groups to add to a marketing campaign, opportunity, quote or order

Sales Catalog enables organizations to create products, group products into a multi-tiered hierarchy, and maintain price lists and product promotions. Used when selecting products for a deal or opportunity, the hierarchical product group is the foundation for the graphical sales catalog.

### **Create Products**

Oracle Sales Cloud makes product definition and management simple with an easy-to-use products interface. Organizations can choose to import products from external systems using Oracle's file-based data import tool or they can create products directly in Oracle Sales Cloud and synchronize the product data with external systems using Web services.

Create Product		Save and Continue		Save and Close	Cai
* Product Number	8500RTServers-170	* Default UOM	Each		
* Name	Sentinel Power 8500 RT Servers - 170 Server		Eligible to Sell		
Description	8500RT-170 Server delivers the utmost performance for medium to large businesses, along with high expandability, reliability, and availability in a space-saving 2U rack form factor		Eligible for Service		
Sales Product Type	Goods 🗸				

Image 1: Define products using Oracle Sales Cloud's simplified pages.

# Define the Product Group Hierarchy

Oracle Sales Cloud enables sales administrators to easily define a catalog of products using a product group hierarchy. Options to create a product sub group or re-use existing product groups make it easy to define even the most complex product group hierarchies.

The product group hierarchy displays as a graphical sales catalog for sales reps and is referenced in many sales-related processes, such as sales agreements and territories, forecasting and more.

- Sales Agreements: Sales reps can apply negotiated discounts at the product group level within a sales agreement.
- **Territories**: Within a territory, product groups can be used to define the products a sales rep can sell.



#### ORACLE CUSTOMER EXPERIENCE: SALES CLOUD

- **Complete**: A comprehensive sales solution focused on driving performance and connecting business processes.
- **Innovative**: Productivity-driven apps offering deep customer insight with the flexibility to adapt and differentiate.
- Proven: Power global sales organizations and leverage recognized industry expertise for secure and scalable global operations.

#### RELATED PRODUCTS

- Oracle CPQ Cloud
- Oracle Marketing Cloud
- Oracle Service Cloud
- Oracle Commerce Cloud
- Oracle Incentive Compensation
- Oracle Social Network Cloud
- Oracle Transactional Business Intelligence Enterprise for CRM Cloud Service

• Forecasting: Forecasts aggregate expected revenue using a product group hierarchy.

By using product groups whenever a grouping of products is needed, sales administrators can minimize maintenance efforts and eliminate potential errors.

Product Group Hierarchy	Product Group: WAVE_8500RT Servers			
View ▼ 🗍 🚹 🖹 📰	View Published -			
WAVE_Electronics WAVE_Computer Systems	Details Products Promotions Subgroups Filte	r Attributes		
WAVE_Desktops	Actions 🔻 View 👻 🧪 🗶 🛱 📑	Detach		
WAVE_Laptops WAVE_Servers	Product	Description		
▲ WAVE_Sentinel Series WAVE 8500RT Servers	Sentinel Power 8000RT-170 Server	8000RT-170		
WAVE_6500RT Servers	Sentinel Power 8000RT-200 Server	8000RT-200		
WAVE_7000RT Servers	Sentinel Power 8000RT-220 Server	8000RT-220		
WAVE_8000RT Servers	Sentinel Power 8000RT-240 Server	8000RT-240		

Image 2: View the product groups and products in a product group hierarchy.

## Manage Price Books

Price books hold the product pricing information that is used for sales transactions such as opportunities and leads. Sales administrators can create one price book or multiple price books to accommodate different pricing scenarios. For example, a company may create a corporate price book to define standard pricing available to buyers throughout the year. The company can also create a price book to define special pricing available only during the summer months.

Edi	t Price Boo	k: Corporate - 2015		Actions   Save	Save and Close Cancel
	Name	Corporate - 2015	Status	Active 💌	
	Description	Corporate Price Books for 2015	Currency	USD	
	Products				Add <b>v</b>
	* Name		UOM	* List Price	
	Stellent UCM Application Bundles Collaboration Management		▼ Each	▼ 200 ×	
	Oracle Utilitie	s Contract Management		▼ Each	▼ 300 ×
	Oracle Utilitie	s CIS Adapter, Generic		▼ Each	▼ 250 ×

Image 3: Create price books to offer default prices for sales reps to use on transactions.

# **Manage Promotions**

Sales administrators can create simple promotions to help sales reps achieve more sales. Promotions offer structured, pre-approved discounts that sales reps can use for sales agreements or opportunities.

Edit F	Promotion: Test: Summar	Y Actions •	Save S	ave and Close	<u>C</u> ancel
Ö	* Name	Festive Promotion	Start Date	11/01/2015	Ë
A Carl		Festive promotion for Thanksgiving	End Date	12/01/2015	Ë©
	Description				
	Status	Active 💌			
	Adjustment				
	Туре	Line Discount Percent	* Value		10 (%)
	Apply To	List Price 💌	Currency	-	



# Find the Right Product

Using the sales catalog, sales reps can quickly find the right product or product group and select it for their opportunity or sales agreement. Sales reps can find products using the following methods:

- Product group hierarchy tree
- Keyword search
- Product comparison
- Narrow by criteria (e.g. show all routers manufactured by Cisco that support ATM)



Image 5: Product details such as descriptions and images are provided by the Fusion Product Master.

The Oracle Fusion Sales Catalog user interface works across all channels. A different lookand-feel can be set up for each channel using product group administration.



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